



GLTPA Needs Your Input!

Rate Your Interactions with the MI and WI DNR Employees

GLTPA is working with the MI and WI DNR to identify and address areas where the DNR is doing well and areas for improvement. *But we need solid data...* this is where we need your help! GLTPA is asking you to send us feedback on your interactions with MI and WI DNR employees – the good, the bad, we want it all!

You can choose to submit this evaluation to our office anonymously OR if you'd like us to be able to follow-up with you, feel free to include your name and contact information. Either way, your contact information will be kept confidential and **WILL NOT** be included in our discussions with the DNR.

Thank you for your time and assistance!!

Evaluations can be submitted to the GLTPA office via:

Mail: GLTPA
PO Box 1278
Rhineland WI 54501

Fax: (715) 282-4941

Email: info@timberpa.com

Don't have the means or time to fill out and send in this form? Call the GLTPA office and answer the questions over the phone with our staff! (715) 282-5828

Connect With Us!

Text GLTPA to 22828 to sign-up for our electronic newsletter!



MI and WI DNR Employee Interaction Evaluation Form

1. Name of DNR staff member you worked with: _____

2. State and County where interaction took place: _____

3. Date(s) of interaction: _____

4. What was the purpose for your interaction with this DNR staff member? (Please be as detailed as possible)

5. How long did it take for the DNR staff to respond?

- Same business day
 Within 2 business days
 3 to 4 business days
 5 or more business days

6. Did the DNR staff response time affect your business in any way?
 Yes
 No
 If "Yes," how so?

7. Overall, how satisfied were you with the customer service you received from the DNR staff member?

- Very Satisfied
 Satisfied
 Neutral
 Dissatisfied
 Very Dissatisfied

8. Please put an "X" in the column of your level of agreement or disagreement with the following statements:

The DNR staff member I interacted with....

	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree	N/A
...was courteous & polite						
...was sensitive to landowner objectives						
...was attentive to my question(s)/concerns(s)						
...was knowledgeable about my question(s)/concern(s)						
...communicated clearly so I understood the information they were giving me						
...was helpful & cooperative						

9. Please provide any additional comments on your interaction(s) with this DNR staff member.

If you would like GLTPA to contact you regarding your feedback please provide the following info:

Name: _____

Phone Number: _____ Email: _____